# The Designated Logistician Program of SOLE – The International Society of Logistics

## 1. Introduction

SOLE – The International Society of Logistics ("SOLE") provides a designation program for continued professional performance and education of logisticians through its Designated Logistician Program. This program is implemented in the Department of Defense (DoD), military services and industry as an intermediate recognition program as logisticians hone their skills and work toward full professional certification from SOLE either as a Certified Master Logistician (CML) or a Certified Professional Logistician (CPL); or other professional certification in the areas of program management, quality or reliability.

The program as noted in Figure 1-1 constitutes a continuing growth path for each logistician. As shown in the figure, the initial recognition is as a Demonstrated Logistician (DL), the next level is recognition as a Demonstrated Senior Logistician (DSL) and the final step is a Demonstrated Master Logistician (DML). Each step in the process has logistics job performance, continuing education, functional skill training, and enabler skills training requirements.

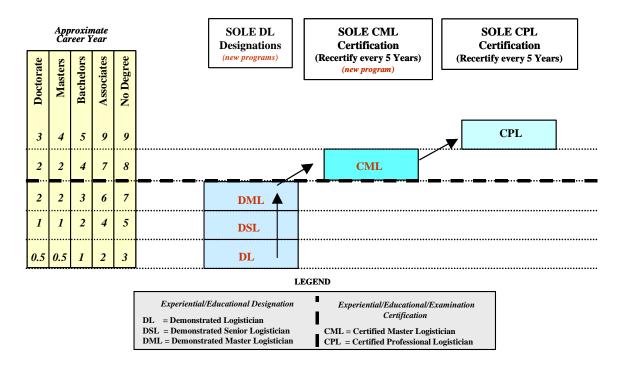


Figure 1 –1

The Placement of the Designated Logistician Program in the individual career development paths

In industry, the employee and his/her immediate supervisor implement the program. Immediate supervisors are required to work with employees to define the optimum combination of training through academic courses, non-academic courses with Continuing Education Unit (CEU) recognition, functional and enabler skill training through local learning institutes or local SOLE Chapter training, and/or the Defense Acquisition University (DAU).

## 2. Designated Logistician Program Elements

#### 2.1 Job Performance

To qualify for the next higher level of designation, each logistician must maintain a continuing performance evaluation of "satisfactory" or higher during the entire period. Supervisory evaluations are an integral element in the overall growth of the employee and recognition of the levels of performance is a positive element in the appraisal and growth process. Once awarded the designation is not lost should performance fall below the "satisfactory" level; however, the employee must regain the rating for the designated period before advancing in the program

<u>Table 2.1-1</u>
Job Performance Experience Requirements for each level of designation based on Individual Education Level

	Education				
Program Level	High School	Associate Degree	Bachelors	Masters	Doctorate
Demonstrated Master Logistician	7	6	3	2	2
Demonstrated Senior Logistician	5	4	2	1	1
Demonstrated Logistician	3	2	1	0.5	0.5

Note: It is anticipated that those with an educational degree at the Masters or Doctorate level may wish to pursue certification from SOLE as a Certified Master Logistician (CML) or Certified Professional Logistician (CPL). However, should they desire, they may pursue recognition under this program prior to attaining their CML or CPL certification(s).

## 2.2 Continuing Professional Development and Education

Recognizing that the educational process is a journey and not a destination the requirements for the Designated Logistician Program are built on a continuum of education in three areas:

- Continuing Education
- Functional Skill Training
- Enabler Skill Training

Continuing education is achieved through attendance at academic institutions offering for-credit courses; or non-academic courses offering CEU credits. These must be courses in areas of education where there is a focused association with personal development in the areas of Business, Logistics or Engineering. General Education leading to a degree is acceptable only for the first level of recognition (i.e., Demonstrated Logistician/DL). Non-credit courses with no awarded CEUs, and audited courses are not counted toward this requirement, but may be counted toward the Functional and Enabler Skill Training requirements, below. A suggested list of study areas is shown at Attachment B. (Note that these courses were extracted from multiple college catalogue descriptions and may not be the same in all locations.) It is incumbent upon each employee to work closely with management to select courses that are best suited for his/her individual growth and work requirements.

Functional Skill Training is comprised of those courses generally associated with the performance of the logistics functions and directly related to them. Local industry or chapters as well as DAU offer courses in this area. Alternatively the corporate organizations may present short (4-8 hour) course based on local needs. Such courses must be added to the organization's course catalogue to provided continuing

application for all elements of the workforce. Each supervisor and employee must define the applicable courses based on individual employee needs. Courses may be offered on-line or in residence and must be directly applicable to the employee in the specific logistics skill areas as described in Table 2.2-1 and Attachment C.

Enabler Skill Training is comprised of courses not directly associated with the direct job skill areas, but necessary for the continued growth of the employee's performance and functioning in the corporate environment. Examples are those courses associated with employee relationships, financial management or ethics, as described in Table 2.2-2 and Attachment D. (DAU offers similar courses but these tend to focus on the DoD environment rather than the corporate environment.)

Table 2.2-1
Required Continuing Education (College Credits or CEUs)
Based on Level in Program and Education Level

	Program Level				
	Demonstrated	Demonstrated	Demonstrated		
Education	Logistician	Senior Logistician	Master Logistician		
		Delta/ <b>Total</b>	Delta/ <b>Total</b>		
Doctorate	0	0	0		
Masters	0	0	0		
Bachelors	6	6/12	12/ <b>24</b>		
Associate	9	9/ <b>18</b>	12/ <b>30</b>		
High School	12	12/ <b>24</b>	12/ <b>36</b>		

Note 1: Numbers indicate cumulative college course credits or CEUs required for the recognition. Note 2: Should an additional degree be earned between levels of designation being awarded the delta continuing educational requirements for the designation at the new degree level will be required.

Table 2.2-2
Required Number of Functional and Enabler Training Courses from DAU or Local Offerings

	Program Level				
	Demonstrated	Demonstrated	Demonstrated		
Training Courses	Logistician	Senior Logistician	Master Logistician		
		Delta/ <b>Total</b>	Delta/ <b>Total</b>		
Functional Courses	12	6/18	6/24		
(see Attachment C)					
Enabler Courses	10	5/ <b>15</b>	5/20		
(see Attachment D)					

Note: Since most local SOLE chapter and DAU courses cannot be equated to the academic hours for credits they are shown as course requirements. DAU resident courses can be applied as three courses in the appropriate area for each week of resident instruction.

## 3. Process

Immediate supervisors sit down with each employee and mutually develop a plan for continued growth and development along the requirements established in this directive.

Employees complete the educational and course objectives and notify both individual supervisors, and corporate Human Resource Offices, as appropriate.

Supervisors and Human Resource Offices maintain the individual employee records.

Human Resource Offices, as applicable, maintain the employee training records for completion of the local and DAU courses.

At the end of the required job performance period as noted for the designation level, employees and supervisors prepare an Application for Designation (Attachment A) and submit with the required fee to SOLE Headquarters for processing.

Note that employees who have amassed the service requirements for performance at higher levels of the program may enter the program at that level by submitting their first application accompanied by their CV and documentation of all continuing education and skill training as applicable. SOLE will evaluate the application and issue the highest designation that can be presented based on the evidence submitted.

SOLE Headquarters (SOLE HQ) processes the application and records the level awarded; and issues the applicable designation certificate and pin to the individual.

On receipt of the certificate from SOLE – The International Society of Logistics the individual employee forwards a copy to his/her immediate supervisor and to HR for posting in the employee record folder.

## Attachment A Application for Designation

For Designation as	(check one):	he International Society of Logistics  Demonstrated Logistician (DL) Demonstrated Senior Logistician (DSL) Demonstrated Master Logistician (DML)			
ast Name	Fir	st Name		MI	
Employee Number	SSAN (required for identificat	tion and record keeping):			
	(level/type, e.g., BS/BA/MS/MB/				
High School	Associates Degree	Bachelors	Masters	Do	ctorate
Supervisor: Signatu	ше	designation being sou	-		
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Submit the  $\underline{\text{original}}$  completed application along with the required \$50.00 processing fee in check, money order or credit card information to:

SOLE – The International Society of Logistics 8100 Professional Place, Suite 111 Hyattsville, Maryland 20785-2229

301-459-8446 voice; 301-459-1522 fax

## Attachment B Typical Educational Areas Appropriate to Logistics Designation Programs

	Acquisition and Product Support	Distribution and Customer Support
Preliminary and Detailed Design Activities	Logistics Support Analysis and LSAR	Physical Supply and Distribution
Conceptual Design	Provisioning	Materials Requirements Planning
Reliability Engineering	Parts Control and Standardization	Packaging
Maintainability Engineering	Procurement	Transportation
Logistics Research	Contracts and Warranties	Traffic Administration
Computer Aided Acquisition and Logistics Support	Production Support	Warehousing and Storage
Computer Technology	Production Requirements	
Human Factors and Safety Engineering	Production Planning	International Commerce and Shipping
Statistical Analysis	Production Engineering	Training and Education
Civil Engineering	Production Management	
Functional Testing	Production Analysis	
User Test and Evaluation	Plant Engineering	Systems and Equipment Phase- out
	Manufacturing Engineering	Environmental Science
	Estimating	Purchasing and Procurement
	Methods Engineering	Material Flow
	Production Control	Inventory Control
	Quality Assurance	Reverse Logistics
	Quality Control	Customer Service
	Queuing Analysis	Order Processing
	Materials Requirements Planning and Analysis	Supply Chain Management
		Logistics Organizations
	Activities Conceptual Design  Reliability Engineering Maintainability Engineering Logistics Research Computer Aided Acquisition and Logistics Support Computer Technology Human Factors and Safety Engineering Statistical Analysis Civil Engineering Functional Testing	Activities  Conceptual Design  Provisioning  Reliability Engineering  Maintainability Engineering  Logistics Research  Computer Aided Acquisition and Logistics Support  Computer Technology  Human Factors and Safety Engineering  Statistical Analysis  Civil Engineering  Production Management  Functional Testing  Design Production Analysis  User Test and Evaluation  Manufacturing Engineering  Estimating  Methods Engineering  Production Control  Quality Assurance  Quality Control  Queuing Analysis  Materials Requirements Planning and

### Attachment C **Functional Training Areas**

Program Management and Performance Based Logistics

- **ILS Planning**
- Risk Management
- Developing Short and Long Term Support Concepts
- **Developing Integrated Supply Concepts**
- Performance Based Logistics During Acquisition
- Performance Based Logistics During Sustainment
- Retirement and Recycling

#### Logistics Systems Engineering

- **Develop Support Concepts**
- Provide Design Influence for Supportability
- Design Support System
- Perform Task and Skills Analysis
  - Identify manpower and personnel requirements
  - **Identify Tools and Support Equipment Identification**
  - Computer Resource Definition
- Spares and Level of Repair Analysis
- Perform FMEA/FMECA
- Perform RCM Analysis
- Maintain FRACAS data
- **Develop and Implement Warranty** program
- Maintain Configuration Management Data Base
- Obsolescence Management (COTS insertion)
- **Qualification Testing**

#### Life Cycle Costing

- Life Cycle Modeling
- Compute Total Ownership Costs
- Model Costs as an Independent Variable
- Optimize Total Ownership Costs

#### Provisioning

- **Provisioning Planning**
- Provisioning Data Requirements
- **Provisioning Technical Documentation**
- **Spares Calculations**
- Running/Supporting Provisioning Conferences
- Replenishment
- **Unprocurable Parts**

#### Reliability

- Reliability Planning and Allocation
  - Selection of Figures of Merit
- Reliability Centered Maintenance Analysis

- Failure Modes and Effects (Criticality) Analysis
- Reliability Modeling Techniques
  - Hardware Reliability
  - Software Reliability
  - **Electronic Circuits**

#### Maintainability

- Maintainability Planning and Allocations
  - Selection of Figures of Merit
- Maintainability Demonstrations
- Testing Maintainability Criterion

#### Training

- Training Program Planning
- Course Development
  - Task Allocations
    - Prerequisite

Skill Development ♦ Classroom

> and Hands On

- Post Schoolhouse OJT
- **SOJT**
- Methods of Instruction
  - Classroom
  - Hands On
  - Remote Interactive
  - **CBT**
  - On Line
- **Training Technical Documentation**

#### Technical Data

- **Technical Data Elements**
- **Technical Publications Planning**
- **Technical Publications Development** 
  - On Line
  - Hard Copy
  - Integrated
  - Interactive Electronic
    - Technical Manuals
- **Technical Writing**

#### **Human Factors**

- Ergonomics
- Sensory Factors
- Physiological Considerations
  - Anthropomorphic Design Impacts

#### Safety

- **System Safety Programs**
- **Equipment Safety**
- Operator/Maintainer Safety

#### **Ouality**

- Manufacturing Quality Process
- Use of Six Sigma Techniques
- Lean Process Improvements

### Supply Chain

- Planning
- Forecasting
- Source Selection
- Make / Buy Decision Making
- Delivery and Stock Operations
  - Transportation and Routing
  - Packaging
  - Warehousing
  - Data Reporting

#### Engineering Technical Services

**Environmental Engineering** 

## Attachment D Enabler Training Areas

Personnel Selection and Training

Personnel Management Techniques and Tools

Integrated Engineering and Product Development

Earned Value Management

New Business Development – Proposals

**DoD Operations** 

Budget Process and "Colors" of Money

Partnerships (Teaming & Public-Private)

FAR/DFARS & Congressional Statutes

**Acquisition Reform** 

Subcontracting

Internal

External

Risk Management

Mathematics for Decision Making

**Statistical Mathematics** 

Financial Analysis

LSA Tools and Techniques (Eagle – MIMS, etc.)

CM/DM Tools

Office Tools

**Presentation Skills**